

# Privacy Policy for the domain <https://bw.lup-umwelt.de/>

## General information

The following information provides a brief overview of what happens to your personal data when you visit one of our websites listed above, who is responsible for this, and what rights you have.

## Technical definitions

**'Personal data'** means any information relating to an identified or identifiable natural person. A natural person is regarded as identifiable if they can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

**'Processing'** means any operation or set of operations which is performed on personal data, whether or not by automated means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

The **'controller'** is the natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data. Where the purposes and means of such processing are determined by Union or Member State law, the controller or the specific criteria for its nomination may be provided for by Union or Member State law.

**'Consent'** of the data subject means any freely given, specific, informed and unambiguous indication of the data subject's wishes by which he or she, by a statement or by a clear affirmative action, signifies agreement to the processing of personal data relating to him or her.

**'Logs'** are log files that contain automatically generated records of specific actions and the results of processes on a computer system. For each line in the log, the action or result, along with the corresponding date and time, is recorded.

A **'proxy server'** is a server application that acts as an intermediary between a client (e.g. a web portal) requesting a resource (e.g. data, information) and the server providing that resource. By using a proxy server, which can filter and modify requests, the complexity of requests can be simplified and load balancing achieved, whilst also supporting data protection and security.

**'Metadata'** is data that describes the properties of other data.

A **'query'** is a structured request to retrieve specific information or data according to certain criteria.

**'Checkboxes'** are selection boxes that can be ticked or left unticked and are used to confirm or deny a statement.

**'Tokens'** are data elements that ensure security for various purposes. For example, they are sent along with a request to the server as a unique, randomly generated code that the server can verify to ensure the request is processed only if the token is valid.

## Data controller

The data controller for data processing on this website is:

LUP – Luftbild Umwelt Planung GmbH  
Große Weinmeisterstraße 3a  
D – 14469 Potsdam

Company Register: Potsdam HRB 10066  
Magistrates' Court: Amtsgericht Potsdam  
UStID.: DE 180640440  
Managing Director: Dipl.Ing. Gregor Weyer

Phone: +49 (0)331 27 577 – 0  
E-Mail: info@lup-umwelt.de

## Data Protection Officer

E-Mail: datenschutz@lup-umwelt.de

## Purposes and legal basis of the processing

### Without registration

You can use the domain <https://bw.lup-umwelt.de> with certain functions without registering. When a connection is established with our server, the following information is stored:

- Number of page views
- Log files, including your IP addresses

The legal basis for data processing is your implied consent (Art. 6(1)(a) GDPR). This means that your behaviour indicates that you consent to the processing of data through our website, as you would otherwise be unable to use it.

Furthermore, the data is collected to ensure the website functions correctly and is used to analyse your user behaviour.

### With registration

You can access the full functionality of the domain <https://bw.lup-umwelt.de> once you have registered. When using the site whilst logged in, the following information is stored:

- General information about the application  
Technically necessary cookies (session IDs) and HTTPS/proxy metadata are stored on the web server.
- Logs  
Logs (IP addresses, timestamps, paths/query strings, email metadata) are stored on the web and mail servers.
- Registration and Login  
The form data and associated profile data (email, password, username, language,

checkboxes, creation date, activation status, last login) are stored on the web and database servers for the purposes of creating, quality assurance and activation of a new account.

The associated logs are stored on the web and mail servers.

- Reset Password

Information (the time and the user who initiated the process, i.e. an administrator or the user themselves) regarding the initiation of a password reset, as well as the generation and delivery of a password reset, is stored on the web server, database server and mail server.

The relevant logs are stored on the web and mail servers.

- Contact form

Information regarding the submission of the contact form is stored in the browser, on the web server and on the mail server.

The relevant logs are deleted on a weekly basis.

- User Profile

User profile data (email, password, username, language, checkboxes, creation date, activation status, last login) – including any changes (new username, new password, etc.) – is stored on the web and database servers.

The logged-in user is identified via a cookie stored in the browser.

- Upload geodata

The database stores a link between the user and the uploaded geodata.

The geodata itself is stored on the database and file servers.

When a user's geodata is deleted, the necessary information is temporarily exchanged between the browser and the database, web and file servers.

## **Data transmission**

Except in the event of a copyright infringement, LUP will not disclose any personal data to third parties. In the event of a suspected or confirmed copyright infringement, we will pass on personal data to the investigating authorities.

## **Duration of storage**

### **Without registration**

The IP addresses associated with page views are deleted after 7 days at the latest.

If you submit a valid request for erasure or withdraw your consent to data processing, your data will be deleted unless we have other legally permissible grounds for storing your personal data (e.g. retention periods under tax or commercial law); in the latter case, the data will be deleted once these grounds no longer apply.

### **With registration**

As a general rule, we only store your personal data for as long as is necessary for the purposes set out in this privacy notice, or for as long as we are required or permitted to do so under statutory

retention periods. For example, we store your personal data for the duration of the account you have created. If, however, data processing is based on the legal basis of consent, we generally store your data until the point at which you withdraw your consent or object to the processing.

Further information on retention periods for specific cases is listed below by way of example.

- General information about the application

Technically necessary cookies (session ID), HTTPS/proxy metadata and, where applicable, change logs are automatically deleted upon closing the browser or at the end of the session, in accordance with the server settings.

- Logs

Logs (IP addresses, timestamps, paths/query strings, email metadata) are automatically deleted on a weekly basis in accordance with the server settings.

- Registration and Login

Form data and associated profile data (email, password, username, language, checkboxes, creation date, activation status, last login) are deleted when the account is deleted.

Data relating to login verification and session IDs are deleted at the end of the session.

Associated logs are automatically deleted on a weekly basis in accordance with the server settings.

- Reset Password

Information regarding the initiation of a password reset is deleted from the browser at the end of the session and from the server once the password reset link has been used.

The relevant logs are deleted on a weekly basis.

- Contact form

Data relating to the opening and submission of the contact form is deleted at the end of the session. Incoming emails are deleted as soon as the purpose of the enquiry has been fulfilled.

The associated logs are deleted on a weekly basis.

- User Profile

User profile data (email, password, username, language, checkboxes, creation date, activation status, last login), including any changes (new username, new password, etc.), will be deleted when the account is deleted.

Once the account has been deleted, the associated user ID will be automatically removed at the end of the session.

- Upload geodata

The metadata for your own uploaded geodata consists solely of information relating to the association of user geodata and is deleted from the database once you have deleted the geodata or your user account.

## Hosting

We host our mail server with Strato. The provider is Strato AG, Pascalstraße 10, 10587 Berlin (hereinafter "Strato"). When you visit our website, Strato collects various log files, including your IP addresses.

For further information, please refer to Strato's privacy policy:

<https://www.strato.de/datenschutz/>.

The use of Strato is based on Article 6 Abs. 1 lit. f DSGVO. We have a legitimate interest in ensuring that our website is displayed as reliably as possible.

We host our web server, database and file server in our own dedicated space within a data centre in Germany. The provider is ScaleUp Technologies GmbH & Co. KG, Süderstr. 198, 20537 Hamburg (hereinafter "ScaleUp"). This data centre is certified to the international security standard ISO/IEC 27001.

The use of ScaleUp is based on Article 6 Abs. 1 lit. f DSGVO. We have a legitimate interest in ensuring that our website is displayed as reliably and efficiently as possible.

## Your rights

You have the following rights under the DSGVO:

- the right to obtain information from the controller regarding your personal data (Article 15 DSGVO)
- the right to have personal data rectified (Article 16 DSGVO)
- the right to erasure (Article 17 DSGVO)
- the right to restrict processing (Article 18 DSGVO)
- the right to data portability (Article 20 DSGVO)
- the right to object (Article 21 DSGVO)
- the right to lodge a complaint with the relevant supervisory authority. In the state of Brandenburg, this is:

The State Commissioner for Data Protection and the Right of Access to Records  
Dagmar Hartge  
Stahnsdorfer Damm 77  
14532 Kleinmachnow

Phone: 033203/356-0

Fax: 033203/356-49

E-Mail: [Poststelle@LDA.Brandenburg.de](mailto:Poststelle@LDA.Brandenburg.de)

LUP reserves the right to amend this privacy policy as necessary.

April 2026